1. Blue Box Energy

Warranty & repairs

After decades of mastering power challenges with innovation, we know how to create a wide range of robust connected products that keep performing, even in the harshest of climates. This combined with our standard 5 year warranty will provide peace of mind for years to come. And if things go wrong, be assured that our fast and fair repair services offered through our worldwide network of dealers are by your side.

5 year warranty Upgradable to 10 years

Victron Energy offers 5 years standard warranty on power products*. This is upgradable to 10 years by an additional 10% of the initial investment. Contact your dealer for more info or submit a dealer support request for the handling of warranty cases.

* except on our batteries: on lead-acid batteries we offer 2 years warranty and 3 years on Lithium.

Repairs Worldwide repair network

Our authorised dealers are responsible to provide you with instructions for a fast and efficient repair. They can rely on our large, worldwide repair network that covers even the most remote areas with a fast and fair service